CDM Screen Enhancement

CDM Bill-Payment

Objective : CDM Screen Enhancement

- Maybank would like to notify of the enhancement to our Cash Deposit Machine (CDM) screens for the CDM Bill Payment service w.e.f. 23rd June 2012
- The enhancements are mainly for the following objectives:
  - Revamping the CDM Screens to categorise the payees for better organisation to provide a more user friendly screens to improve customer experience when utilising our CDMs.

<u>Changes:</u>

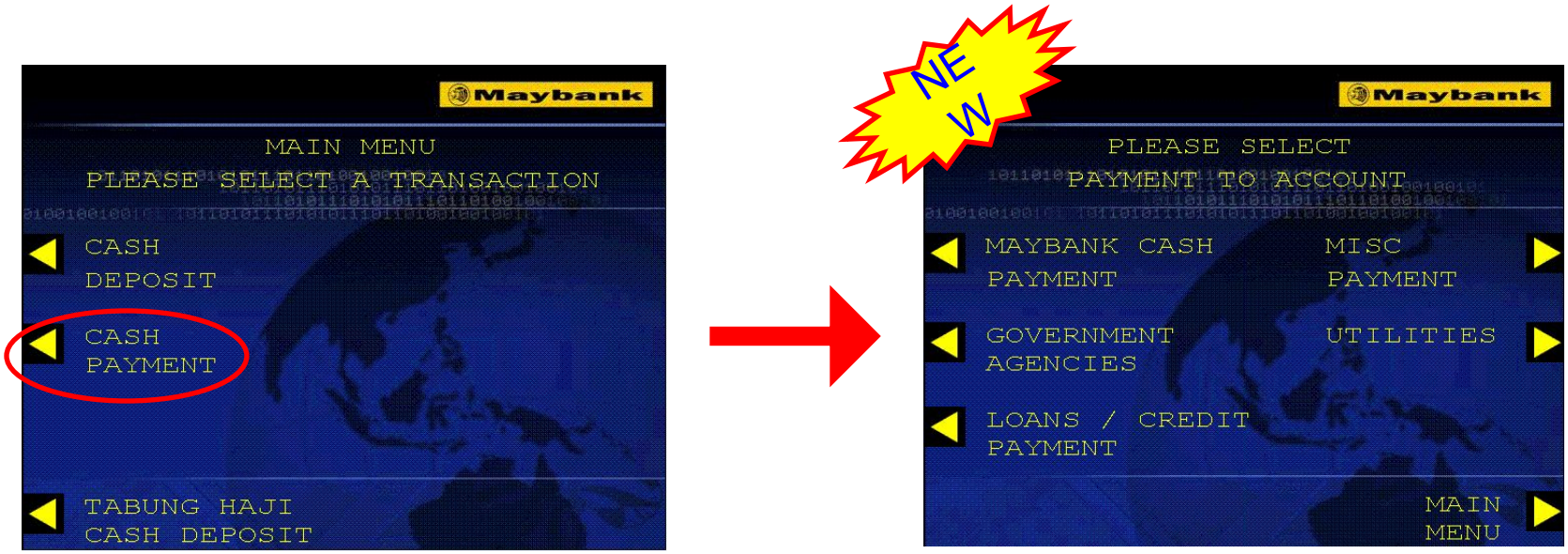
1. Respective Payees will have a 3 digit code displayed next to the payee's name on the CDM screen. Customer will key in the corresponding 3-digit code to select the Payee.
2. Payees are sorted in alphabetical order.
3. Changes are only on the Payee selection screen and the existing flow of the customer keying in their reference number still remains the same.

Payee Code Listing : Listed by Category

Payee Name	New Payee Code
Government Agencies	
AKPK	001
SSPN	002
Loans/Credit Payment	
AEON CREDIT CARD	003
AEON EASY PYMT & PERS.FIN.	004
AZIO	005
COURTS MAMMOTH	006
NAZA CREDIT	007
SINGER	008
TC CAPITAL	009
TOYOTA CAPITAL	010

Payee Name	New Payee Code
Misc Payment	
CNI ENTERPRISE	011
COSWAY	012
IBOXX	013
NANOS	014
SWISS GARDEN INT VAC CLUB	015
WOONGJIN COWAY	016
Utilities	
P1.COM	017
YTL COMMS	018

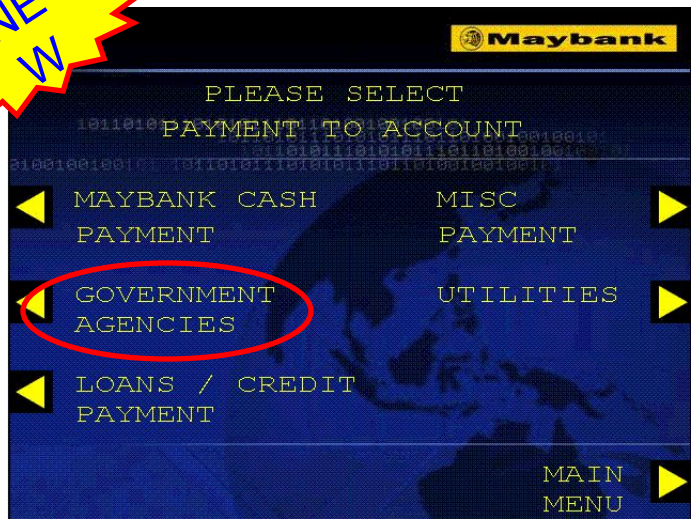
CDM Screen Enhancement : Screens & Process Flow



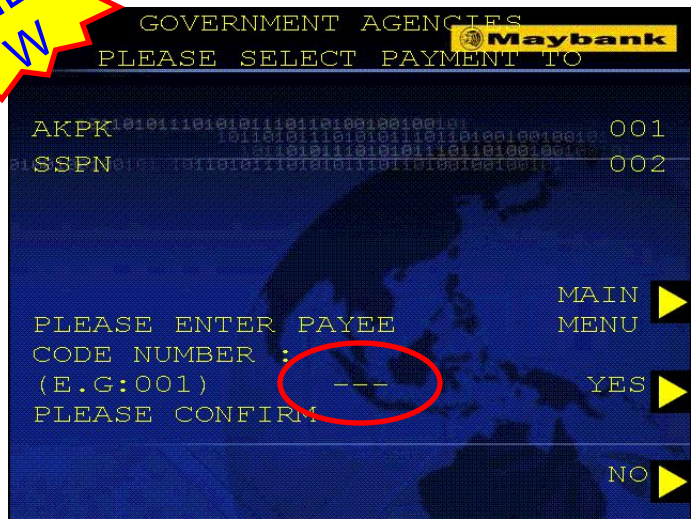
- There will be a new screen a customer has to select before the payee corporation listing page.
- Payee corporations are segregated based on the payment type.
- Subsequent flow of remains the same i.e. customer keys in reference number remains.

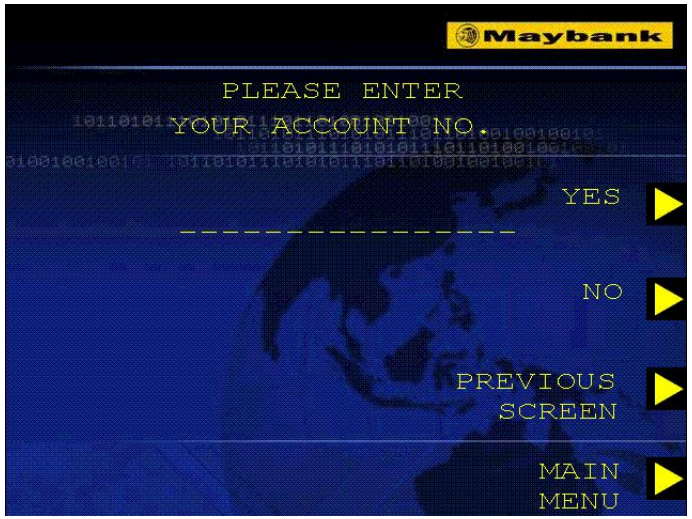
CDM Screen Enhancement : Government Agencies

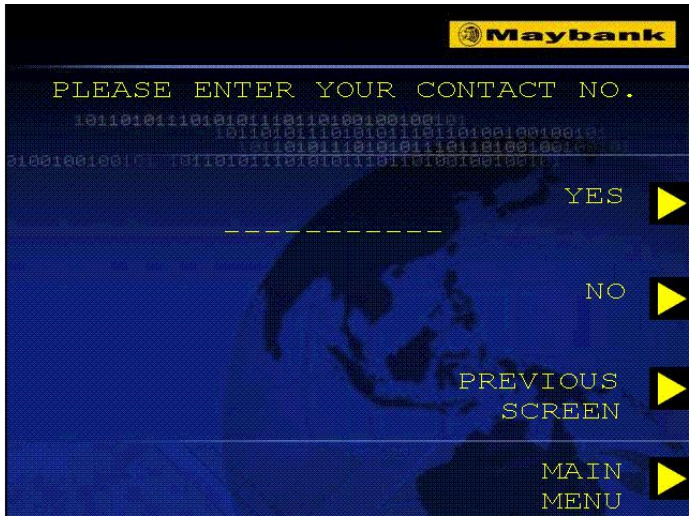
NEW



NEW



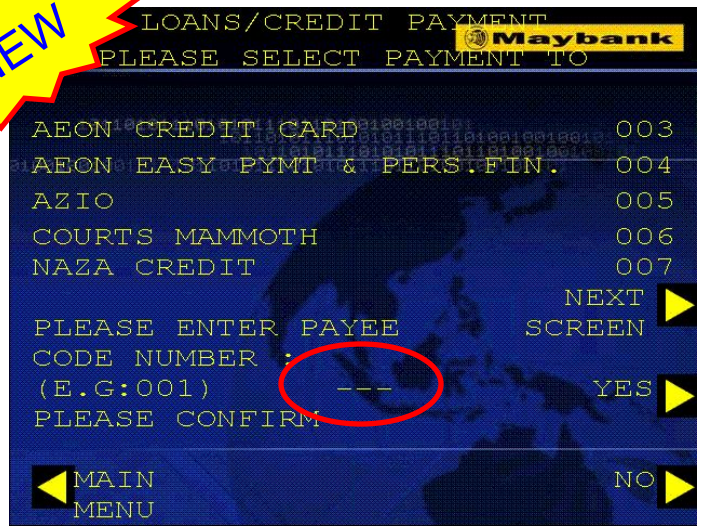




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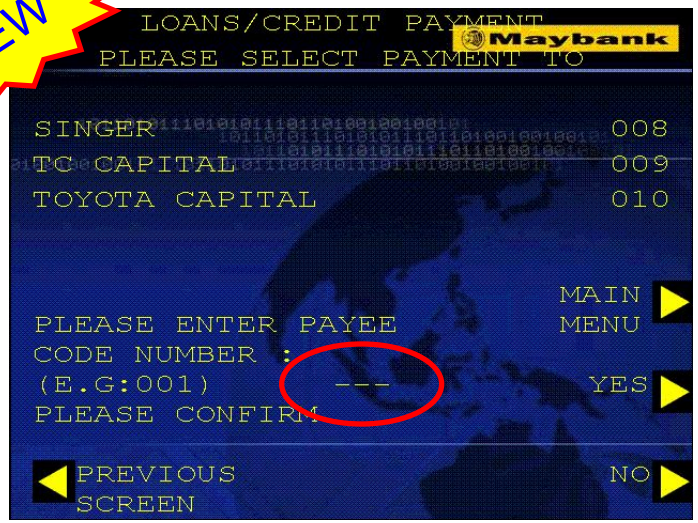
CDM Screen Enhancement : Loans/Credit Payment

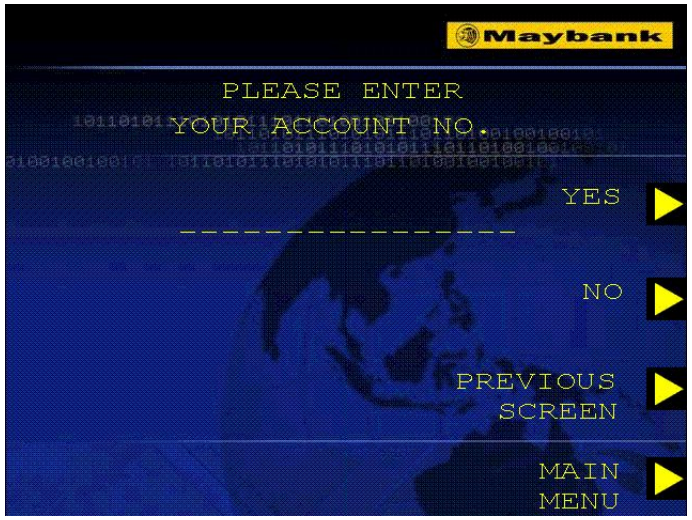
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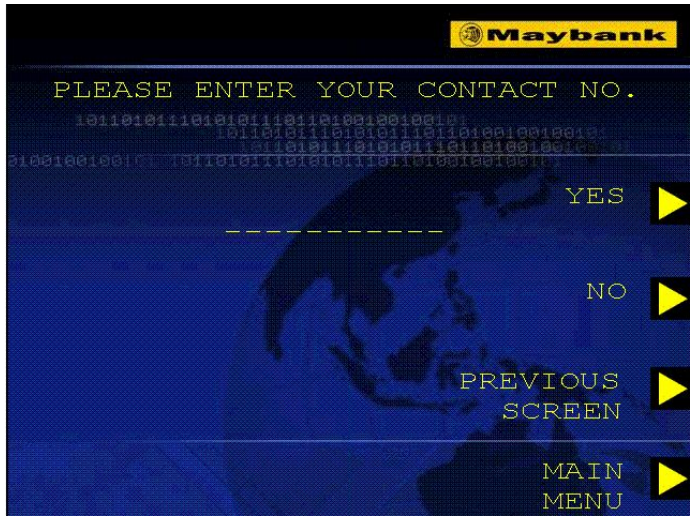


OR

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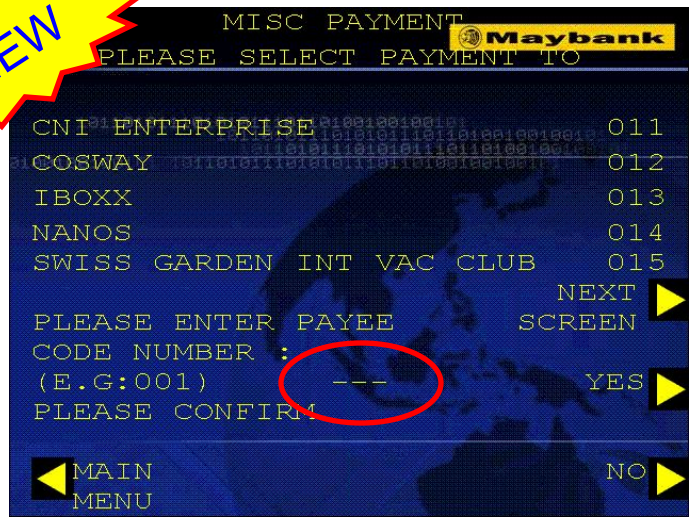




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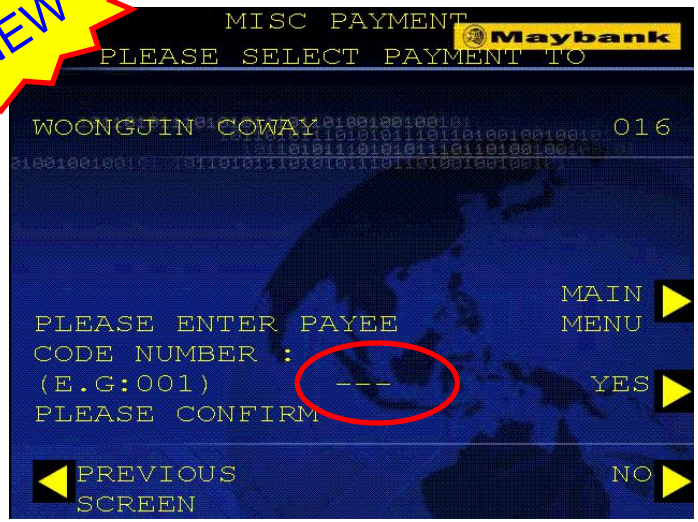
CDM Screen Enhancement : Misc Payments

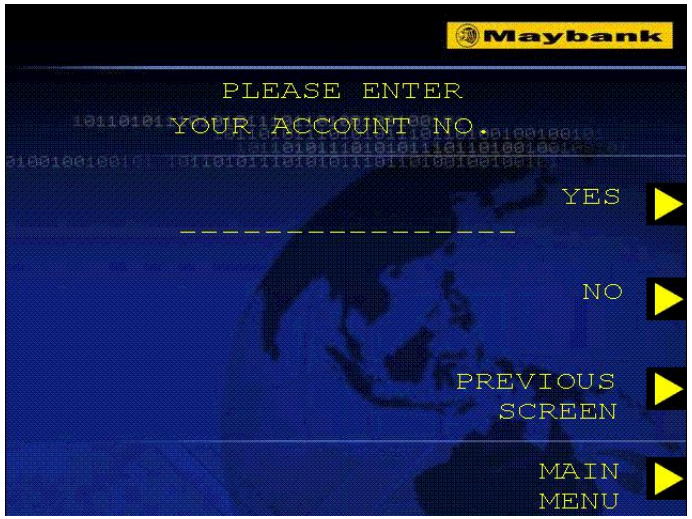
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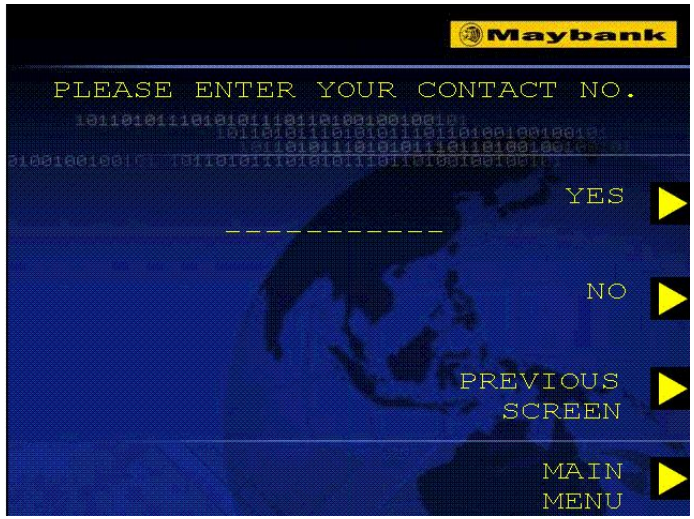


OR

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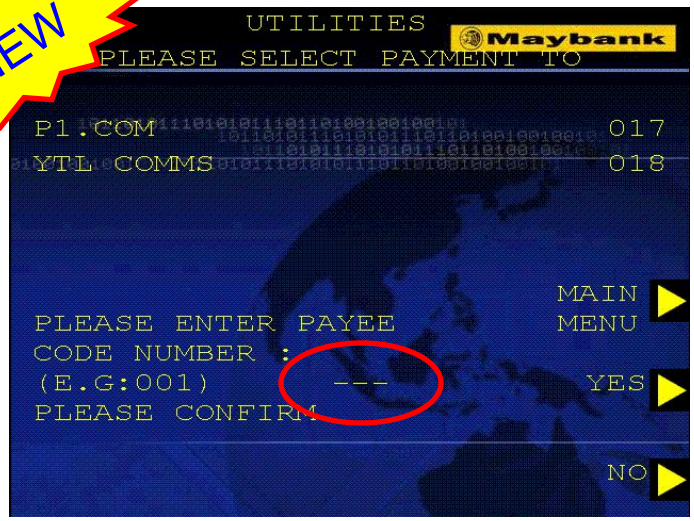


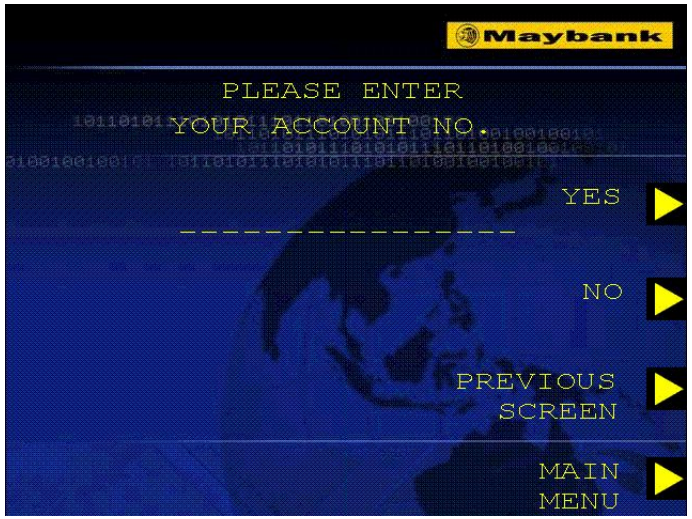


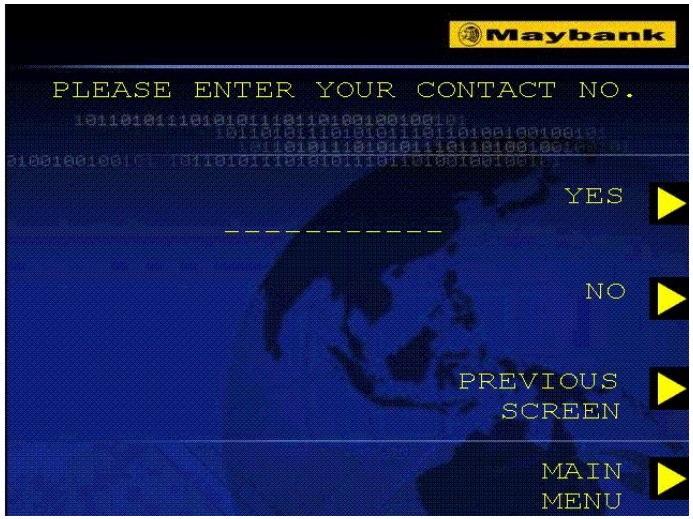
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CDM Screen Enhancement : Utilities

NEW

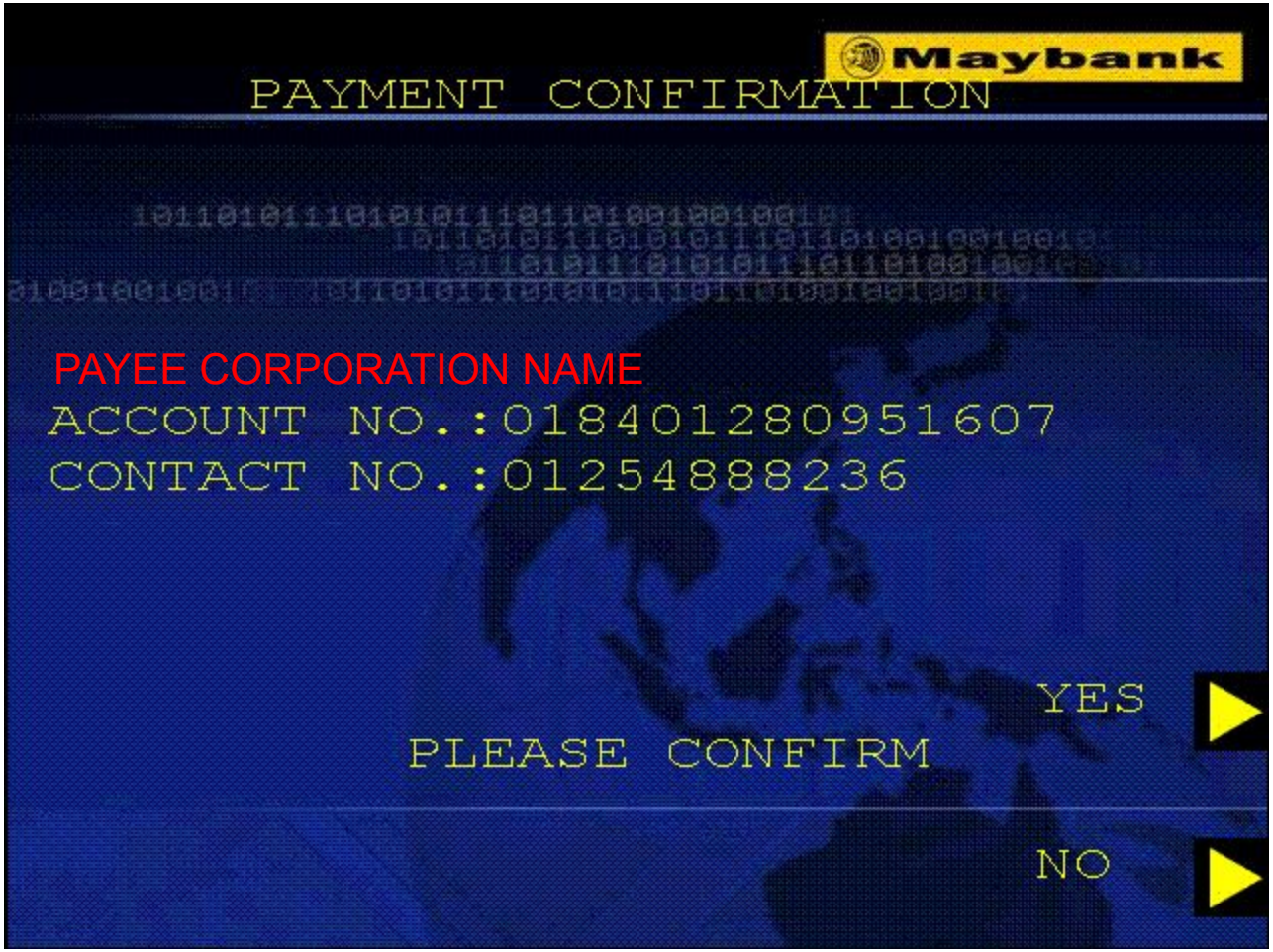






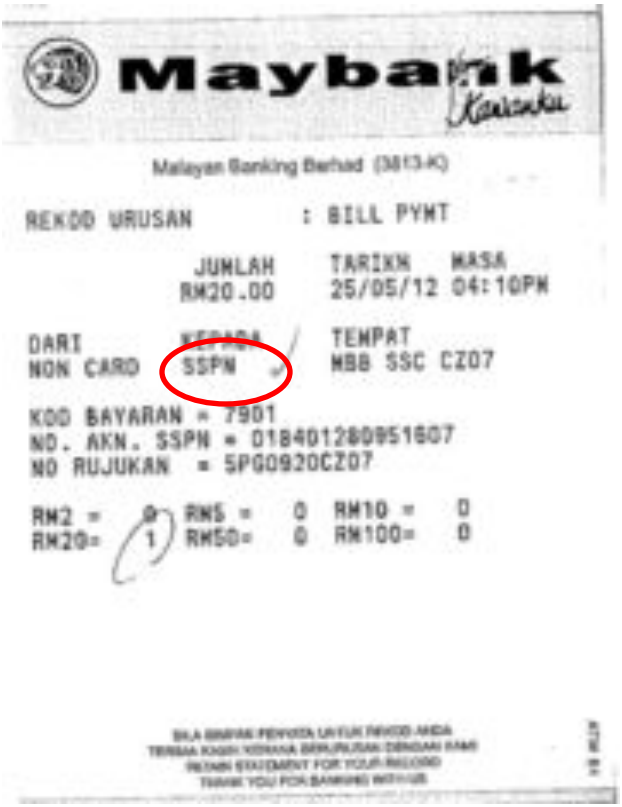
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CDM Screen Enhancement : Payment Confirmation Screen



- *'Account No.' field is as per existing check digit with Maybank*

CDM Screen Enhancement : Customers Receipt



Maybank Kerjaku

Malayan Banking Berhad (3813-K)

REKOD URUSAN : BILL PYMT

JUMLAH	TARIKH	MASA
RM20.00	25/05/12	04:10PM

DARI [redacted] TEMPAT
NON CARD SSPN MBB SSC CZ07

KOD BAYARAN = 7901
NO. AKN. SSPN = 018401280951607
NO RUJUKAN = SPG0920CZ07

RM2 = 0 RM5 = 0 RM10 = 0
RM20= 1 RM50= 0 RM100= 0

- Receipt printed will be as per the above receipt.
- All receipts printed will contain the agreement payee corporations name in the event there is any dispute.



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